

# Disability Rights Nebraska

Protection and Advocacy for People with Disabilities

This is basic information and does not constitute legal advice.

## Resources for Medicare Part D Prescription Drug Program

### Social Security Administration

The Social Security Administration (SSA) is providing an Extra Help subsidy for qualified individuals who are eligible for Medicare. This Extra Help subsidy is designed to help individuals pay for some of the costs associated with the Medicare Part D Prescription Drug Program. To find out more information about the Extra Help subsidy, contact SSA at the 800-772-1213 or on-line [www.socialsecurity.gov](http://www.socialsecurity.gov)

### Social Security Administration Offices in the State of Nebraska

Questions about the Extra Help subsidy may also be directed to local SSA offices in Nebraska. Simply locate the name of your county in the list below and contact the corresponding office.

#### City

#### SSA Office

#### Beatrice

2630 Eastside Blvd., Beatrice NE 68310

402-223-2614

Manager: Doris Saathoff

Outreach Coordinator: Lisa Kahout

Counties Served: Filmore, Gage, Jefferson, Johnson, Nemaha, Pawnee, Richardson, Saline, Thayer

#### Council Bluffs

1026 Woodbury Ave., Council Bluffs IA 51503

712-328-0885

Manager: Marsha Bartholomew

Outreach Coordinator: Marsha Bartholomew

Counties Served: Fremont, Harrison, Mills, Pottawattamie

**Grand Island** 115 N. Webb Rd., Suite 1, Grand Island NE 68801  
308-385-6449  
Manager: Mary Miller  
Outreach Coordinator: Nancy Brosz  
Counties Served: Adam, Buffalo, Clay, Franklin, Garfield, Hall, Hamilton, Harlan, Howard, Kearney, Merrick, Nuckolls, Phelps, Polk, Sherman, Valley, Webster, Wheeler

**Lincoln** 100 Centennial Mall, N. Fed. Off. Bldg., Rm 191, Lincoln NE 68508  
402-437-5409  
Manager: Dave Bensley  
Outreach Coordinator: Judy Franklin  
Counties Served: Butler, Cass, Lancaster, Otoe, Saunders, Seward, York

**Norfolk** 208 N. 5<sup>th</sup> St., Suite A, Norfolk NE 68701  
402-371-1598  
Manager: Steve Heineman  
Outreach Coordinator: Steve Heineman  
Counties Served: Antelope, Boone, Boyd, Cedar, Colfax, Cuming, Holt, Knox, Madison, Nance, Pierce, Platte, Stanton, Wayne

**North Platte** P.O. Box 1127, 300 E. Third St., Rm 204, North Platte NE 69103  
308-532-4477  
Manager: Kristine Warren  
Outreach Coordinator: Kristine Warren  
Counties Served: Arthur, Blaine, Brown, Chase, Cherry, Custer, Dawson, Dundy, Frontier, Furnas, Gosper, Grant, Hayes, Hitchcock, Hooker, Keith, Keya Paha, Lincoln, Logan, Loup, McPherson, Perkins, Red Willow, Rock, Thomas

**Omaha** 7100 W. Center Rd., Suite 200, Omaha NE 68106  
402-392-0131  
Manager: Tonya Freeman  
Outreach Coordinator: John Ridenour  
Counties Served: Burt, Dodge, Douglas, Sarpy, Washington

**Scottsbluff** 1937 Avenue A, Scottsbluff NE 69363-2298  
308-635-1200  
Manager: Larry Heitman  
Outreach Coordinator: Grace Kelley  
Counties Served: Banner, Box Butte, Cheyenne, Dawes, Deuel, Garden, Kimball, Morrill, Scotts Bluff, Sheridan, Sioux

## **Centers for Medicare and Medicaid Services (CMS)**

The Center for Medicare and Medicaid Services (CMS) can assist individuals in understanding information about the Medicare Part D Prescription Drug Program. If you have specific questions about the program, this may be a good first step to learn more.

Website: [www.cms.hhs.gov/partnerships/](http://www.cms.hhs.gov/partnerships/)

[www.medicare.gov](http://www.medicare.gov)

1-800-MEDICARE (1-800-633-4227)

TTY 1-877-486-2048

Online Medicare Prescription Drug Benefit Plan Analysis Tool: Available in October 2005 at [www.medicare.gov](http://www.medicare.gov)

Medicare Ombudsman      Daniel J. Schreiner  
U.S. Department of Health and Human Services  
Centers for Medicare and Medicaid Services  
7500 Security Blvd.  
Baltimore, MD 21244-1850  
410-786-0630

## **Centers for Medicare and Medicaid Services (CMS) for the State of Nebraska**

To contact the Regional CMS office, you may wish to direct your questions to:

Region VII Office      Richard Bolling  
Federal Bldg, Rm 235  
601 East 12<sup>th</sup> Street  
Kansas City, Missouri 64106  
816-426-5233

## **Senior Health Insurance Information Program (SHIIP)**

You may wish to contact the Senior Health Insurance Information Program (SHIIP) if you need help with:

- applying for the Extra Help subsidy from the Social Security Administration
- finding answers to questions about the Medicare Part D Prescription Drug Program
- deciding which Prescription Drug Plan may be best for you or
- having a volunteer come to speak to a group of individuals about the Medicare Part D Prescription Drug Program.

Phone: 800-234-7119

## Health and Human Services

To learn more information about how prescription drugs will work for people with Medicaid, you may contact the Office of Economic and Family Support at:

Office of Economic and Family Support, Health and Human Services  
P.O. Box 95044, NSOB, 4<sup>th</sup> Floor, Lincoln NE 68590  
Director: George Kahlandt  
1-800-685-5456

## Nebraska Area Agencies on Aging

The Nebraska Area Agencies on Aging are part of a statewide coalition that is committed to acting as a credible source of information about the Medicare Part D Prescription Drug Program. As part of the coalition, these agencies are also acting to assist individuals in enrolling in a prescription drug plan that will best fit their needs.

### City

### NAAA Office

#### Beatrice

Blue Rivers Area Agency on Aging  
1901 Court Street, Beatrice NE 68310  
402-223-1352 / 1-800-659-3978  
Director: Larry Ossowski  
Counties Served: Gage, Jefferson, Johnson, Nemaha, Otoe,  
Pawnee, Richardson, Thayer

#### Hastings

Midland Agency on Aging  
P.O. Box 905, Hastings NE 68902  
402-463-4564 / 1-800-955-9714  
Director: Dick Bauer  
Counties Served: Adams, Clay, Hall, Hamilton, Howard, Merrick,  
Nuckolls, Webster

#### Kearney

South Central Nebraska Area Agency on Aging  
Suttle Plaza, 4623 2<sup>nd</sup> Ave., Suite 4, P.O. Box 3009  
Kearney NE 68848  
308-234-1851 / 1-800-658-4320  
Director: Rod Horsely  
Counties Served: Blaine, Buffalo, Custer, Franklin, Furnas, Garfield,  
Greeley, Harlan, Kearney, Loup, Phelps, Sherman, Valley, Wheeler

#### Lincoln

Lincoln Area Agency on Aging  
1001 O St., Suite 101 Lincoln NE 68508  
402-441-7022 / 1-800-247-0938  
Director: June Pederson  
Counties Served: Butler, Fillmore, Lancaster, Polk, Saline, Saunders,  
Seward, York

**Norfolk**

Northeast Nebraska Area Agency on Aging  
P.O. Box 1447, 119 Norfolk Ave., Norfolk NE 68702  
402-370-3454 / 1-800-672-8368  
Director: Connie Cooper  
Counties Served: Antelope, Boone, Boyd, Brown, Burt, Cedar,  
Cherry, Colfax, Cuming, Dakota, Dixon, Holt, Keya Paha, Knox,  
Madison, Nance, Pierce, Platte, Rock, Stanton, Thurston, Wayne

**North Platte**

West Central Nebraska Area Agency on Aging  
115 N. Vine, North Platte NE 69101  
308-535-8195 / 1-800-662-3902  
Director: Linda Foreman  
Counties Served: Arthur, Chase, Dawson, Dundy, Frontier, Gosper,  
Grant, Hayes, Hitchcock, Hooker, Keith, Logan, McPherson, Perkins,  
Red Willow, Thomas

**Omaha**

Eastern Nebraska Office on Aging  
4223 Center St., Omaha NE 68105  
402-444-6444 / 402-721-7770 (Washington/Dodge counties) /  
1-888-554-2711  
Director: Beverly Griffith  
Counties Served: Cass, Dodge, Douglas, Sarpy, Washington

**Scottsbluff**

Aging Office of Western Nebraska  
Bluffs Business Center, 1517 Broadway, Suite 122  
Scottsbluff NE 69361  
308-635-0851 / 1-800-682-5140  
Director: Victor Walker  
Counties Served: Banner, Box Butte, Cheyenne, Dawes, Deuel,  
Garden, Kimball, Morrill, Scotts Bluff, Sheridan, Sioux

**AARP**

The AARP a national organization that serves individuals as they age. As part of the mission of the agency, the AARP is working to educate people about the Medicare Part D Prescription Drug Program. To learn more information about the Medicare Part D Prescription Drug Program, individuals may wish to contact the AARP at: [www.aarp.org/health/medicare/](http://www.aarp.org/health/medicare/)

The AARP in Nebraska is also part of the statewide coalition that is working to educate individuals about the Medicare Part D Prescription Drug Program. The contact information for Nebraska's AARP is:

301 South 13th Street  
Suite 201

Lincoln, NE 68508  
Telephone: 1-866-389-5651 (toll-free)  
Fax: (402) 323-6908 or 6913  
Email: [neaarp@aarp.org](mailto:neaarp@aarp.org)  
Office hours: 9 a.m. to 5 p.m., Monday through Friday

### **Answers 4 Families**

Answers 4 Families is also part of Nebraska's statewide coalition in educating individuals about the Medicare Part D Prescription Drug Program. To learn more about local educational events, you may wish to contact Answers 4 Families at:

Center on Children, Families, and the Law  
121 S. 13th Street, Suite. 302, Lincoln, NE 68588  
402-472-0844 / 1-800-746-8420  
Website [www.answers4families.org](http://www.answers4families.org)